

Privacy Policy

Effective Date: 02/20/2025

Bravo Industrial Services (“we,” “us,” or “our”) values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and protect your information when you visit our website or interact with our services.

By accessing or using our Site, you agree to the terms outlined in this Privacy Policy. If you do not agree with these terms, please refrain from using our website.

1. Information We Collect

We may collect the following types of information:

A. Personal Information

We collect personal information that you voluntarily provide to us, including but not limited to:

- Name
- Email address
- Phone number
- Company name
- Job title
- Any other details you provide through contact forms, job applications, or service inquiries

B. Non-Personal Information

When you visit our website, we may automatically collect non-personal information, such as:

- Browser type and version
- IP address
- Pages visited
- Date and time of access
- Referring website
- Device information

We use cookies and similar tracking technologies to collect this data for website functionality, user experience improvement, and analytics purposes. You can control cookie preferences through your browser settings.

C. Cookies and Tracking Technologies

We use cookies and similar tracking technologies (such as pixels and web beacons) to enhance your experience on our website. These technologies help us analyze traffic, provide personalized content, and measure the effectiveness of our marketing efforts.

- **Essential Cookies:** These are necessary for the website's basic functionality and cannot be disabled.
- **Analytics and Performance Cookies:** We use these to understand how visitors interact with our website and help us improve user experience.
- **Targeting/Advertising Cookies:** These track your behavior to help us show relevant ads.

You can manage your cookie preferences through your browser settings, and you can block or delete cookies. However, please note that disabling cookies may affect certain functionalities on our website.

2. How We Use Your Information

We use the information we collect for the following purposes:

- To respond to your inquiries and provide requested services
 - To improve our website, services, and user experience
 - To process job applications
 - To send updates, newsletters, or promotional materials (only if you have opted in)
 - To comply with legal obligations and enforce our terms
 - To protect against fraud and other legal liabilities
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3. How We Share Your Information

We do not sell or rent your personal information to third parties. However, we may share your information in the following situations:

- **Service Providers:** We may share data with third-party vendors who assist in website hosting, marketing, analytics, or customer support.
 - **Legal Compliance:** If required by law, court order, or to protect our rights, we may disclose personal information.
 - **Business Transactions:** If Bravo Industrial Services undergoes a merger, acquisition, or asset sale, your information may be transferred as part of the business transaction.
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4. Data Security

We implement industry-standard security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no online data transmission is 100% secure, and we cannot guarantee absolute security.

5. Your Rights & Choices

Depending on your location, you may have the right to exercise certain rights regarding your personal information under **GDPR** and **CCPA**:

A. GDPR Rights (For EU/EEA Users)

Under the General Data Protection Regulation (GDPR), you have the right to:

- **Access:** Request a copy of the personal data we hold about you.
- **Rectification:** Request corrections or updates to your personal information.
- **Erasure:** Request deletion of your personal data (“right to be forgotten”).
- **Restriction:** Request the restriction of processing of your personal data.
- **Portability:** Request to receive a copy of your personal data in a structured, commonly used, and machine-readable format, or transmit it to another controller.
- **Object:** Object to processing of your personal data, including profiling.
- **Withdraw Consent:** If we process your data based on consent, you have the right to withdraw your consent at any time.

B. CCPA Rights (For California Residents)

Under the California Consumer Privacy Act (CCPA), California residents have the right to:

- **Know What We Collect:** Request details about the categories of personal data we collect, the purpose, and third parties with whom we share it.
- **Request Deletion:** Request the deletion of personal data we have collected (subject to certain exceptions).
- **Opt-Out of Sale:** Opt-out of the sale of your personal data (Note: We do not sell your data).
- **Non-Discrimination:** You will not face discrimination for exercising any of your CCPA rights.

Exercising Your Rights:

To exercise these rights, please contact us at **ContactUs@BravoIndSvc.com**.

6. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of these external sites. We encourage users to review their privacy policies before providing personal information.

7. Children's Privacy

Our services are not intended for individuals under the age of 18. We do not knowingly collect personal information from children. If we become aware of such collection, we will take steps to delete the information.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. We encourage you to review this policy periodically.

9. Contact Us

If you have any questions or concerns regarding this Privacy Policy or would like to exercise your rights under GDPR or CCPA, please contact us at:

Bravo Industrial Services LLC
263 Post Oak Trail, Inez, TX 77968
Email: ContactUs@BravoIndSvc.com

10. International Data Transfers

If you are located outside the United States, please note that your personal information will be transferred, processed, and stored in the United States. By using our services, you consent to the transfer of your personal data to the United States, where data protection laws may differ from those in your jurisdiction.

11. Data Retention

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by law. Once your data is no longer needed, we will securely delete or anonymize it.

12. GDPR and CCPA Compliance

We comply with both **GDPR** and **CCPA** in relation to the data of individuals in the European Union (EU) and California. The rights granted under GDPR and CCPA are designed to give individuals greater control over their personal data, and we strive to respect these rights in accordance with applicable law.